

# IMMEDIS IMPROVES PRODUCTIVITY AND SECURITY WITH AUTOMATED WORKFORCE IDENTITY LIFECYCLE SOLUTION

## TECHNOLOGY

Identity  
Governance &  
Administration



## CHALLENGE

### A disparate ecosystem caused delayed onboarding for new employees.

Immedis had traditionally managed its workforce accounts across several enterprise applications including their own in-house developed platform. This caused delays when onboarding new starters, taking up to 10 days for users to have access to all their applications. Due to the highly sensitive data processed in Immedis, they have an ongoing audit requirement to track users and re-certify their access to ensure the people had the least privilege access required to do their jobs. In addition, due to the sensitivity of the data they needed to ensure access was removed when employees left the organisation.

The main goal for Immedis was to improve productivity, enhance the employee onboarding experience, and ensure the security of data and systems when provisioning, de-provisioning and reviewing employee access.



## SOLUTION

### Identity Governance and Administration solution that provided automated lifecycle management for the workforce.

Immedis had a requirement for an Identity Governance and Administration (IGA) solution to manage the identity lifecycle of their workforce. The solution automates the joiners, leavers and movers process, while integrating seamlessly with MS Azure AD, their chosen tool for federation, authentication and access management.

Immedis required an Identity Governance and Administration (IGA) solution that provided the following features:

- Providing an interface to create, update and delete employee profiles.
- Automatic management of the joiner/mover/leaver process, assigning the correct resources to employees based on their role.
- Automatic provisioning and de-provisioning of accounts to several business applications.
- Delegated administration for department managers – allowing managers to manage the identities and access for the employees in their team or department.
- User self-service, allowing employees to manage their own identity record, including updating personal details and setting their password.
- Password Recovery for users via self-service.
- Allowing managers to regularly review and certify employees' access to business applications.

After investigating various other COTS (commercial off the shelf) IGA solutions, Immedis identified the identity management platform ideiio, along with implementation partner and leading identity security integrator ProofID. A Proof of Concept proved not only the capability of ideiio to meet the requirements, but the technical ability and proven track record of ProofID to deliver the solution.

## RESULTS

### Realtime onboarding and off boarding for all staff. Automated provisioning for applications. Audit and Compliance requirements satisfied with governance portal. Enhanced user .

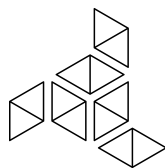
Having implemented ideiio, David Quirke, CISO at Immedis is delighted with the solution and the ease in which it manages the whole of the workforce identity lifecycle. Automatically provisioning applications ensures the right people have access to the right applications and data, while equally important, access is automatically updated or deprovisioned for movers and leavers.

David recognises the value in the ideiio Governance Portal, as it not only provides essential access certification information to meet audit and compliance requirements but also devolves the responsibility to individual managers giving them control over their own reports while reducing the overhead of compliance activities.

**“ideiio offers us the functionality we need to address our access security needs and has greatly reduced the time and effort needed for managing employee access. In addition, the ProofID team partnered with us throughout the project to ensure it was completed on time and within budget”.**

Immedis is already looking ahead to integrate additional business applications to further streamline the solution. Immedis also plans to introduce ideiio into other parts of the Group.

Tom Eggleston, CEO, ProofID comments: **“We were extremely pleased to be able to work with Immedis to implement ideiio. Immedis is a notable example of a dynamic, fast-growing technology company in a regulated sector that needs to be on top of access for compliance reasons. Traditionally, IGA technology has been very enterprise focused and slow to implement, so it was great to be able to help the team at Immedis with a rapid deployment of ideiio, to ensure they could very quickly begin to realise the benefits from their investment.”**



#### ABOUT PROOFID

ProofID is an identity security partner, integrator and service provider. Trusted by Tier 1 enterprises and mid-market businesses around the world to design, deliver and manage IAM services. Earning Global Delivery Partner of the Year Award for four consecutive years and North American Channel Partner of the Year 2020 from chosen partner Ping Identity and ideiio Partner of the Year for a third year. For more information, visit [www.proofid.com](http://www.proofid.com)



#### ABOUT IDEIIO

ideiio is a world leader in the provision of identity, access management and governance software. As a SaaS solution, ideiio allows organisations to automate the management of employees as they join, move departments and leave the organisation. In doing this ideiio makes sure that employees have the right access to systems that they need to fulfil their role at the right time and importantly do not have access to systems outside of the scope of their role. For more information, visit [www.ideiio.com](http://www.ideiio.com)



#### ABOUT IMMEDIS

Immedis is the leader in consolidated global payroll solutions. Processing payroll in over 150 countries, the Immedis Platform provides a unified view of global payroll operations, real-time data analytics, and advanced reporting capability, while ensuring legislative compliance and data security. Immedis' deep integration capabilities with HCM and finance providers dramatically simplifies multi-country payroll obligations. Immedis was founded and is majority owned by [Clune Tech Group](http://Clune Tech Group). For more information, visit [www.immedis.com](http://www.immedis.com)