ProofID

UNIVERSITY OF CHICHESTER EMBRACES MODERN IDENTITY LIFECYCLE MANAGEMENT FOR STUDENTS AND STAFF

TECHNOLOGY

Identity
Governance &
Administration

UNIVERSITY OF
CHICHESTER

▶ **CHALLENGE**

The university made a strategic decision to replace NetIQ with a modern identity platform.

The University of Chichester is West Sussex's only university with just over 5,500 students spread over two locations. Although one of the smallest universities in the UK, University of Chichester experiences the same complex identity management issues that all modern universities face with an ever-changing student lifecycle, an increase in security threats and limited resources.

NetIQ Identity Manager was utilized by the university to manage staff and student identities but was being faced with increased support costs. Identity management specialist and support partner, ProofID were approached to discuss a future-proof IAM roadmap for the university. The university then made a strategic decision to replace NetIQ with a modern identity platform with the goal of simplifying infrastructure and identity lifecycle workflows for its joiners, movers and leavers encompassing staff, students and third parties.

ideiio the Identity Governance and Administration (IGA) platform was selected.

ideiio the Identity Governance and Administration (IGA) platform was selected for its simple, secure, and cost-effective identity lifecycle management capabilities. By linking HR and IT systems, ideiio enabled a sole source of truth for staff and student information and simplified provisioning, meaning the right people have access to the right systems at the right time, meeting the university's future needs.

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Due to the benefits of out-of-the-box workflows and ideiio's availability as a SaaS, on-premise or hybrid solution and coupled with the expertise from ProofID, both integration and deployment time were reduced. Given this flexibility the implementation was planned in a small timeframe outside of term time when activity would be at its lowest.

Haydn Tarr, IT Service Development Manager at University of Chichester explained, **"Since implementing ideiio we have really seen the benefit at peak times of the year with student intakes when we are provisioning large numbers of accounts. Automated provisioning across all applications, along with the user self-service portal has significantly reduced the strain on IT support, increased our efficiency but also enhanced user experience across the board."**

Tom Eggleston, CEO at ProofID commented, **"Chichester University are one of our longest standing customers and we are proud to have helped them through their identity journey from a complex legacy identity solution to a modern identity solution with tangible ROI."**
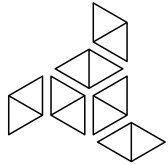
ABOUT PROOFID

ProofID is an identity security partner, integrator and service provider. Trusted by Tier 1 enterprises and mid-market businesses around the world to design, deliver and manage IAM services. Earning Global Delivery Partner of the Year Award for four consecutive years and North American Channel Partner of the Year 2020 from chosen partner Ping Identity and ideiio Partner of the Year for a third year. For more information, visit www.proofid.com

ABOUT IDEIIO

ideiio is a world leader in the provision of identity, access management and governance software. As a SaaS solution, ideiio allows organizations to automate the management of employees as they join, move departments and leave the organization. In doing this ideiio makes sure that employees have the right access to systems that they need to fulfil their role at the right time and importantly do not have access to systems outside of the scope of their role. For more information, visit www.ideiio.com