NELNET ONBOARDS IDENTITY APPLICATIONS 2X FASTER WITH PROOFID (FORMERLY REGATTA)

INDUSTRY

Education

SOLUTION

Successfully implement and advance SailPoint IdentityIQ

TECHNOLOGY

SailPoint

Nebraska-based student loan servicer Nelnet has no shortage of funds to juggle — representing 20 different businesses across 4 divisions as the nation's largest and most respected student loan services. With so many customers depending on it, Nelnet knew it needed to ensure its information remained in the right hands.

So when it came down to keeping data secure, ProofID (formerly Regatta Solutions Group) had it covered. Working with ProofID, Nelnet was able to successfully implement and advance SailPoint IdentityIQ, one of the industry's best-in-class on-premises and identity and access management solution — giving 42% of U.S. students one less thing to worry about when it comes to who is managing their data.

DISCOVERING IAM

The first step of any access management journey is selecting the right IAM solution. After a presentation at the SailPoint Navigate Conference, Nelnet knew SailPoint IdentityIQ was the best set of solutions for it. Going into the partnership, Nelnet felt an immediate trust with ProofID based on its vast experience working with SailPoint — especially since the technology is a significant investment of time and resources. With ProofID's help, Nelnet implemented SailPoint AI Services in 2021 and continues to evolve the technology to make waves across the company.

Not only has ProofID been instrumental in implementing IdentityIQ, but it also set Nelnet on a course for success with its proprietary Identity FastTrack methodology. Over the last year alone, ProofID significantly improved the number of applications Nelnet was able to implement. Along the way, the discovery step of the process proved especially critical. Discovery gave Nelnet visibility of which applications needed implementation, what their employees needed access to, and what they didn't — all in priority order.

ProofID

EARNING AN A+ IAM IMPLEMENTATION

At Nelnet, identity success once seemed more like a daydream than a reality. "We were basically told to do everything you're not supposed to do," said Nelnet IT Director, Dane Paulsen. Luckily for Nelnet, ProofID was there to part the sea of chaos and confusion. ProofID made Nelnet's SailPoint IdentityIQ implementation a breeze with dashboards and insights for real-time results, Identity Factory for reaching new integration highs, and agile methods and tools for accelerated production and development.

With ProofID's help, Nelnet can now enable more complex applications than ever, providing structure and guidance on identity implementation across the board. With the process broken down into guided, manageable steps, Nelnet was able to see IAM to the finish line and continue driving impact for the long haul.

A BRIGHT FUTURE FOR IDENTITY SECURITY

Nelnet has its sights set on transitioning its current systems to the cloud with IdentityNow. As a more modern form of data management, the cloud can seem a little intimidating. But with ProofID's guidance, Nelnet is confident that shifting access management securely to the cloud will be an easy A.

Beyond the IAM basics, ProofID continues to help Nelnet master all that identity and access management has to offer. The Nelnet team plans to use ProofID's experience and relationship with SailPoint to fortify its IAM program through role-based access control (RBAC). With role-based access control, Nelnet and ProofID will ensure that sensitive information remains secure, and that Nelnet employees stay aligned across the entire organisation, stopping confusion and access ambiguity before it even arises. Nelnet has also significantly integrated ProofID with its internal team, ensuring further security and ease of communication — not to mention no more vendor relationships to manage.

Managing the financial data of hundreds of thousands of college students is no small undertaking and requires only the best in identity and access management. With ProofID on its team, Nelnet is able to manage access like a pro, implement applications more efficiently than ever, and keep its customers' data as secure as possible. Together, Nelnet has student loans covered, and ProofID has Nelnet covered — serving as a partner in implementation, delivery, and success in all things identity management.

Ready to begin your own IAM journey. Our experts are ready to become your partner in implementation, delivery, and success in identity management. **Contact us.**