



## INDUSTRY

Government

## SOLUTION

Migrating legacy systems to SailPoint

## TECHNOLOGY

SailPoint

# DENVER ACHIEVES MAJOR IDENTITY SECURITY VICTORY IN A FAST MIGRATION TO SAILPOINT


Motivated by its mile-high standards, the City and County of Denver recognised the need for an identity security solution as modern as the city itself. Colorado's capital gravitated to SailPoint's sophisticated, extensive IAM capabilities and choose IdentityIQ for its flexibility, and customisable approach.

## THE STARTING POINT

Denver's goals included successful migration from a legacy IAM system, easy management of roles and access, and development of collaborative skills required for long-term SailPoint success. Yet the city's SailPoint implementation efforts had become stalled, and the team found themselves in need of guidance.

## GETTING OFF THE GROUND

Thanks to ProofID (formerly Regatta Solutions), migration from legacy systems to SailPoint was a success. ProofID guided the Denver team in onboarding all enterprise applications, as well as implementing JML processes to simplify onboarding, transitioning, and off-boarding employees. Denver also established individual roles within the organisation using role-based access control (RBAC) and assigned each specific access for ease of use and management. Viewable from a single dashboard, these datasets deliver Denver greater visibility into access, fortifying risk management and security posture overall.



“At ProofID, our customers are the lifeblood of what we do,”

“The success of organisations like Denver is our top priority. We work alongside them as partners, so their success is ours too.”

DAVE RANDALL  
Chief Services Officer, ProofID

## SOARING WITH SAILPOINT

To meet Denver’s goal of SailPoint self-sufficiency, ProofID implemented a structured mentorship model. Through hands-on workshops, the Denver team mastered essential SailPoint skills like completing access reviews, certification and exclusion, and other role creation and access management basics.

“Going into implementation, we had lots of back-burner issues we wanted to address,” said Nate Kresse, head of Application Development for the City of Denver. “We needed a partner who would listen to our concerns and

address each of them on an individualised basis. ProofID worked with us through every step of our process and even beyond, ensuring we had the tools necessary to be our own SailPoint experts.”

ProofID guided the Denver team through high-level SailPoint management, such as extending SailPoint into other product components like ServiceNow. With ProofID’s help, the team developed the proficiency, confidence, and technical understanding to not just maintain SailPoint, but maximise it to the fullest.

## PARTNERS IN DELIVERY

With ProofID as their Partner in Delivery, the city of Denver was able to achieve all its identity and access management goals, developing in-house SailPoint expertise along the way.

Looking ahead, the future of Denver identity management is bright. The city achieved a win by migrating to a new solution and onboarding applications in record time. Working with ProofID, Denver lowered costs and expedited time to value.

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“The success of organisations like Denver is our top priority. We work alongside them as partners, so their success is ours too.”

If you want to read more about the City of Denver’s SailPoint journey and how ProofID can help download the case study, Peak Identity Security in the Mile High City.